www.wmepa.com

www.facebook.com/westernmasseldercareprofessionalsassociation

Membership Directory

2025

Western Mass Eldercare Professionals Association <u>STEERING COMMITTEE</u>

Mary-Anne Schelb, Planning (413) 935-1791 JSG Lifecare

Jan Porter, Membership (413) 562-6228 Osaic Institutions, Inc.

> Gina Barry, Legal (413) 781-0560 Bacon Wilson, P.C.

Please feel free to contact any Steering Committee member with your questions, suggestions or concerns.

ALZHEIMER'S ASSOCIATION

Springfield, MA (617) 393-2156 (800) 272-3900 (24/7 helpline)

Email: mlemay@alz.org

sjdandy@alz.org lccorrea@alz.org

Website: www.alz.org

Contact: Meghan Lemay, Regional Manager

Shauna Dandy, Walk Manager

Lisa Carbonell MA CCHW CDP, CMDCP, Care Consultant

Services: The Alzheimer's Association provides programs and services for those living with all form of dementia and caregivers including a 24/7 helpline at (800) 272-3900, education programs and support groups.

ARBORS AT CHICOPEE (THE)

929 Memorial Drive Chicopee, MA 01020

(413) 593-0088 • Fax (413) 593-8866

Direct line (413) 530-5916

Email: <u>agrammo@arborsassistedliving.com</u>
Website: <u>www.arborsassistedliving.com</u>

Contact: Allyson Grammo, Director of Sales and Marketing

Services: The Arbors at Chicopee is a family owned and operated business since 2002. Our residents enjoy their independence in a supportive environment surrounded by friends and neighbors, with the peace of mind that comes with knowing that 24/7 care is available. It's a place where you can feel at home and be treated like family. The Arbors offers the perfect mix of the independence needed to live your own life and the community and support needed to help you thrive. We've designed our assisted living services and trained our staff with the greatest sensitivity to residents' needs and values. Enjoy an independent lifestyle knowing that we are always available to help meet your needs. We offer an extensive range of personal care services, from help with bathing and dressing to medication reminders. We also provide weekly housekeeping, scheduled transportation, recreational programs and other on-site services.

ARMBROOK VILLAGE

551 North Road Westfield, MA 01085 (413) 568-0000 • Fax (413) 568-0006

Email: <u>Jwaniewski@armbrookvillage.com</u>

jhandzel@armbrookvillage.com

Website: <u>www.armbrookvillage.com</u>

Contact: Julie Waniewski, Executive Director

Jayda Handzel, Director of Community Relations

Services: Armbrook Village located on the outskirts of the City of Westfield offers a total of one hundred twenty-two apartments of premier studio, one and two-bedroom independent living apartments, service enriched assisted living and state-of-the-art Compass Memory Care Support Neighborhood featuring innovative research-based programming for those with memory loss. Amenities include: health club, pub, movie theater, piano lounge, Wi-Fi internet café, grille room restaurant, library and a creative arts center. Armbrook Village is a rental community managed by Senior Living Residences.

ATRIUM AT CARDINAL DRIVE

153 Cardinal Drive Agawam, MA 01001 (413) 821-9911 • Fax (413) 821-9912

Email: abaker1@benchmarkquality.com
Website: www.atriumatcardinaldrive.com
www.benchmarkseniorliving.com

Contact: Allison Baker, Director of Community Relations

Services: The Atrium at Cardinal Drive, a Benchmark Senior Living community, is a specialized, stand-alone memory care assisted living community conveniently located in Agawam. The Atrium is the only community in Western Massachusetts specializing in memory care offering higher levels of care (i.e. Hoyer life assistance, total feeding assistance, texture-modified diets, etc.) so residents can remain home at The Atrium through the end of life. The Atrium's unique Mind & memory program includes engaging and therapeutic activities, personalized care, nurse-administered medications, mouthwatering meals and snacks, transportation services, van trip excursions, housekeeping and laundry services in a safe, secure, and loving environment designed specifically for individuals with cognitive impairment. The Atrium offers 44 apartments including studios and shared companion suites.

BACON WILSON, P.C.

33 State Street Springfield, MA 01103 (413) 781-0560 • Fax (413) 739-7740

Email: gbarry@baconwilson.com
Website: www.baconwilson.com
Contact: Gina M. Barry, Esq.

Services: Full service regional law firm with fully staffed offices in Springfield, Westfield, Northampton and Amherst; ability and willingness to handle all legal needs from simple to complex; specialists available in nearly all areas of law.

BAYSTATE ACCESSIBILITY REMODELERS

120 New State Road Montgomery, MA 01085 (413) 862-4718

Email: Cindy@BaystateRemodelers.com
Contact: Cynthia Harris, President
Website: www.BaystateRemodelers.com

Services: Baystate Remodelers is a full-service carpentry company. We specialize in creating safe and accessible homes for people who wish to age in place and people of all ages with disabilities or injuries. We offer a wide range of services including: kitchen modifications, full bathroom remodels and additions including walk in/roll in showers, tub cut outs and grab bar and railing installations. We also offer modified or customized stair systems, stair lifts, vertical wheelchair lifts, and ADA compliant aluminum ramps – for rental or purchase. We offer a free home assessment to evaluate the specific needs and wants of our customers. State funding program available through the HMLP (Home Modification Loan Program). Fully licensed and insured. Certified Aging In Place Specialist.

BAYSTATE HEALTH

759 Chestnut Street Springfield, MA 01199 (413) 794-8493 • Fax (413) 794-5323

 $\begin{array}{ll} Email: & \underline{tara.bates@baystatehealth.org} \\ Website & \underline{www.baystatehealth.org} \\ \end{array}$

Contact Tara Bates, Social Work Manager

Services:

BEST OF CARE, INC.

Northampton/Springfield (413) 582-9220 • Fax (413) 582-9992

Email: <u>carol@bestofcareinc.com</u>

 $\frac{katick@assisted living locators.com}{mary@moving mentor.com}$

erin@tuckedineldercare.com www.bestofcareinc.com

Website: www.bestofcareinc.com
www.assistedlivinglocators.com/care-advisor/western-massachusetts

www.movingmentor.com www.tuckedineldercare.com

Contact: Carol McIntire, Regional Director, Best of Care, Inc.

Katie Krupka, Director of Placement and Aging Services, Assisted Living Locators, Western MA

Mary Sitze, Director of Operations and Outreach, Moving Mentor Erin Lynch, Director of Care Management, Tucked In Eldercare

Services: Family owned homecare agency serving all of Massachusetts. Our services include home care & homemaker/companion services, life care planning and management. Support in finding senior living options, move management, organization and more offered seamlessly through our company

For over 30 years, we manage all aspects of a move, including planning, downsizing, packing & unpacking. We also offer organizational services, thrive-in-place solutions and estate settlement support.

Tucked In Eldercare provides elder clients and their families a path to their best possible lives as they age. Our care management and family caregiving experts and engage w/and coordinate services that support the clients needs and provide peace of mind to their families.

CHANDA CARE, INC.

Agawam, MA 01001 (413) 217-9861 • Fax (413) 779-3313

Email: admin@chandacare.og
Website: www.chandacare.org

Contact: Chantal Bernard, Owner, RN, CCM

Services: Chanda Care, Inc. is a home care agency that takes a holistic and innovative approach to caring for individuals. We prioritize the whole person, recognizing that their physical, emotional and spiritual needs are interconnected. Our team of compassionate professionals provides a comprehensive range of home care services including private duty nursing, and case management services.

CHRISTOPHER HEIGHTS OF BELCHERTOWN

99 Front St. Belchertown, MA 01007 (413) 323-5500 • Fax (413) 370-9189

Email: <u>lstone@christophernheights.com</u>
Website: <u>www.christopherheights.com</u>

Contact: Lorna Stone, Director of Marketing and Admissions

Services: Opened in 2018, Christopher Heights of Belchertown assisted living community is in the beautiful Carriage Grove neighborhood, a mixed-use community that features walking paths, a common green, and is adjacent to the senior center. Residents enjoy a nearby downtown with a town common to explore along with many parks and scenic venues. Residents enjoy private apartments with a kitchenettes and full baths. Christopher Heights offers three chef-prepared meals da8ily, full social and activities programs, personal care assistance, medication reminders, dedicated staff available 24 hours a day, safety checks, housekeeping and laundry services. Our mission is to help our residents maintain their independence by providing quality assisted living services in a dignified living environment.

CHRISTOPHER HEIGHTS OF NORTHAMPTON

50 Village Hill Road, Suite 1 Northampton, MA 01060 (413) 570-4201 • Fax (413) 586-0431

Email: lmaldonado@christopherheights.com
Website: www.christopherheights.com

Contact: Lori Maldonado, Director of Marketing & Admissions

Services: Christopher Heights of Northampton, is an Assisted Living Community nestled in the beautiful Village Hill neighborhood of Northampton. Residents enjoy private apartments with a kitchenettes and full baths. Christopher Heights offers three chef-prepared meals daily, full social and activities programs, personal care assistance, medication reminders, dedicated staff available 24 hours a day, safety checks, housekeeping, and laundry services. Our Mission is to our help residents maintain their independence by providing quality assisted living services in a dignified living environment.

CLUTTER DOCTOR, INC. (THE)

50 Devonshire Terrace East Longmeadow, MA 01028 (413) 525-7345

Email: <u>carleen@clutterdoctor.com</u>
Website: <u>www.clutterdoctor.com</u>

Contact: Carleen Eve Fischer Hoffman, President/Owner/Founder

Services: Helping individuals in Western Massachusetts and Northern Connecticut to downsize and organize.

COMFORT KEEPERS

276 Hazard Ave, Suite #3 Enfield, CT 06082

734 Longmeadow Street, 3rd floor Longmeadow, MA 01106

(413) 244-1908 • Fax (860) 265-3293

Email: <u>nickmiller@comfortkeepers.com</u>

 $\underline{debramaxton@comfortkeepers.com}$

Website: <u>www.comfortkeepersofenfield.com</u>

Contact: Nicholas Miller, Owner

Debbie Maxton, Care Manager

Services: Quality non-medical home care for older adults. Specializing in person care, homemaking, respite care, and companionship. We also provide transportation. We have caregivers experience with Alzheimer/Dementia care, Hoyer lifts, as well as colostomy care. Live-in-care is also available.

EAST LONGMEADOW COUNCIL ON AGING

328 North Main Street East Longmeadow, MA 01028 (413) 525-5436 • Fax (413) 526-9746

Email: erin.koebler@eastlongmeadowma.gov

Website: www.eastlongmeadowma.gov/223/councilonaging

Contact: Erin Koebler, Director

Services: Council on Aging

EAST VILLAGE PLACE

50 Benton Drive East Longmeadow, MA 01028 (413) 525-8150 • Fax (413) 525-8153

Email: samayer@watermarkcommunities.com

Website: www.eastvillageplace.com
Contact: Sherry Mayer, Sales Director

Services: East Village Place Assisted Living and 2 Levels of Memory Care Community in East Longmeadow provides individualized care plans for assistance with daily living tasks specifically catered to resident's unique needs, 3 meals per day, housekeeping, transportation and more. Made available daily is a full calendar of events including regular classes offered through Watermark University, stimulating body, mind and spirit. Specializing in all stages of Alzheimer's and Dementia, offering Two Levels of Memory Care. Respite available.

EXCEL HOMECARE AND NURSING SERVICES

4 Stony Hill Rd. Wilbraham, MA 01095 (413) 583-8900 • Fax (413) 583-8891

Email: rpaquette@excelnursingervices.com
Website: www.excelnursingservices.com
Contact: Rebecca Paquette, RN BS

Services: Excel Home Care Services/Excel Nursing Services deliver quality services to all of Western Massachusetts providing Home Health Care and Health Care Staffing for all your needs. Excel is a full-service Home Health Care provider, our services include: Home Health Aides, RN's, LPN's OT, PT, Companions, Homemakers, Personal Care Attendants, 24 live-ins, and transportation. Excel provides services including disease management, Cardiac, Wound care, Diabetes, IV therapy, Medication Management, Fall Risk Programs and assistance with person care and homemaking. Excel accepts referrals 7 days a week and accepts more insurances including: Medicare, Medicaid Certified, VA, Commercial insurance, Long-term care insurance and private pay.

In addition, Excel provides staffing services to all types of healthcare facilities including RN's LPN's CAN's and more. Nurse Aide (CAN training) and Home Health Training are officed monthly..

GREATER SPRINGFIELD SENIOR SERVICES, INC.

66 Industry Avenue, Suite 9 Springfield, MA 01104 (413) 781-8800 • Fax (413) 781-0632

Email: <u>Brenda.labbe@gsssi.org</u>

April.batchelor@gsssi.org april.batchelor@gsssi.org

Website: <u>www.gsssi.org</u>

Contact: Brenda Labbe, Outreach Director

April Batchelor, Information & Referral Supervisor

Services: Greater Springfield Senior Services, Inc. (GSSSI) is a private, non-profit agency founded in 1972 with an agency office in Springfield. GSSSI is a Commonwealth-designated Aging Services Access Point (ASAP) and an Area Agency on Aging (AAA) serving twelve cities and towns in the Greater Springfield area.

Our mission is dedicated to serving older adults, family caregivers, and persons living with disabilities to maintain a quality of life that fosters independence, dignity, safety, and peace of mind. With over 20 different programs, some services include the State Home Care program, Home Delivered Meals, Adult Foster Care, Personal Care Management, Money Management, and Adult Protective Services.

We serve those living in Agawam, Brimfield, East Longmeadow, Hampden, Holland, Longmeadow, Palmer, Monson, Springfield, Wales, West Springfield, and Wilbraham.

GRISWOLD HOMECARE FOR WESTERN MASSACHUSETTS

360 Sewall Street Ludlow, MA 01056 (413) 385-0012 • Fax (413) 385-0014

Email: <u>Kirby.detmers@griswoldhomecare.com</u>

Website: <u>www.griswoldcre.com/Hampden-berkshirecounties</u>

Contact: Kirby Detmers, Director

Jacquelyn Bertram, Community Relations Specialist.

Services: Griswold Home Care has been servicing all four counties of Western Massachusetts for over 20 years. We are a personal care agency that provides support to a client's unique needs, whether it is live in care, overnight care, respite or hourly care. Our caregivers can provide those with Alzheimer's and dementia care support, post-surgery and rehab, plus fall prevention and recovery. We can offer electronic monitoring at extremely low cost to help gauge the right amount of care for clients and can be used ongoing or only for a short period of time. We can offer transportation to appointments, assistance with medications, simple safety supervision or full care at end of life. We also contract with the Veterans Administration so we can assist all our honored vets.

Griswold is an aware winning non-medical home care agency that has built itself on values such as integrity and compassion. Our staff is hands on with families and the client, we focus on providing support to the client and their families assurance through their time with us. Our office hours are 7:30 am - 4:30 pm, but we service clients 24/7 and have an on-call service for after hours.

Find us in Ludlow at 360 Sewall Street, (413) 385-0012 and in Northampton at 16 Center Street, #209, (413) 517-0075

HERITAGE WOODS SENIOR LIVING

462 Main Stret Agawam, MA 01001 (413) 786-9704 • Fax (413) 789-8366

Email: Nicole.wallace@genesishcc.com

Natalie.rodriguez8@genesishcc.com

Website: <u>www.heritagewoodsma.com</u>

Contact: Nicole Wallace, Marketing Director

Services: Heritage Woods Senior Living is located on the beautiful Agawam Rehab & Nursing Campus and provides aware-winning assisted living and memory support. With 24-hour staffing, we offer personal care assistance, medication reminders, chef-prepared meals, housekeeping and laundry services and a wide range of recreational, wellness and spiritual activities. Short term respite stays are also available.

HIGHLAND VALLEY ELDER SERVICES, INC.

30 Riverside Drive, Suite B Florence, MA 01062 (413) 586-2000 • Fax (413) 584-7076 (413) 588-5743 (direct)

Email: <u>vdaquisto@highlandvalley.org</u>
Website: <u>www.highlandvalley.org</u>

Contact: Valerie D'Aquisto, Associate Director of Programs & Services

Services: Highland Valley Elder Services, Inc.is a private, non-profit corporation that serves 24 communities in Hampshire and western Hampden counties. The agency is designated by the Executive Office of Elder Affairs (EOEA) as an Aging Services Access Point (ASAP) and as an Area Agency of Aging (AAA). Highland Valley serves older adults and their families through collaboration education, advocacy and a range of programs designed to support them where they live. The agency offers multiple programs and services to assist older adults, their families and caregivers including Information and Referral, Option Counseling, Home Care, Meals on Wheels, Protective Services, Money Management, Family Caregiver Sup[port, Ombudsman and Supportive Housing.

HOME HEALTH SOLUTIONS

1593 Northampton St. Holyoke, MA 01040 (413) 533-5336 • Fax (413) 533-4690

Email: Sharon@yourhomehealthsolution.com
Website: www.yourhomehealthsolution.com

Contact: Sharon Ashton, Director of Business Development/Nursing Supervisor

Services: WE BRING THE CARE TO YOU!

Whether your loved ones are recuperating from an illness, living with a chronic condition, recovering from an accident, needing assistance after leaving the hospital or want to stay in their home or Assisted Living. Trust their care to a company that treats each person with the respect, dignity, and care of family. Home Health Solution offers a comprehensive array of services to our clients. Our Clients have the flexibility to schedule care on a full or part time basis, day, evening and overnight coverage, or respite care to provide relief on as-needed basis for families. This flexibility allows clients to personalize their care according to their specific needs. Home Health Solutions was formed with the ultimate goal of providing tour clients with the best care possible while allowing them to remain in the comfort of their homes. Our aim is to provide an alternative to nursing homes or assisted living facilities for those who find themselves in declining health and needing assistance.

HOMECARE HANDS 24/7

135 State Street, Suite 204 Springfield, MA 01103 (413) 847-0513 • Fax (413) 213-3065 (413) 213-3130 – Sina Holloman

Email: <u>sina@homecarehands24.com</u>

angie@homecarehands24.com

Website: www.homecarehands24.com
Contact: Sina Holloman, President & CEO

Angie Thornton, Marketing Director

Services: HomeCare Hands provides exceptional quality home healthcare to all persons in need of an additional hand with all or some activities of daily living. Our services include personal care assistance, companionship services, respite care, moving services, errands, shopping, meal prep and homemaking services. Our services range from seniors, to persons with developmental disabilities to new moms and dads needing an extra hand with the new addition to the family. Our goal is to help individuals maintain independent, healthy and active in their homes as well as their communities.

HOMEWATCH CAREGIVERS

425 Union Street West Springfield, Ma 01089 (413) 785-1111 • Fax (413) 785-1500 (413) 433-3551 (Lisa)

Email: <u>Lpernice@homeatchcaregivers.com/western-mass</u>

Website: <u>www.hwcg.com/springfield-ma</u>

Contact: Lisa Pernice Gomes, Business Development

Services: Homewatch CareGivers is a private pay home care company working to help people of all ages stay safe and independent in their homes. Our professional caregivers provide a range of services including personal care, companionship, and care management services to help and monitor complicated medical situations. We also offer Pathways to MemoryTM, a specialized dementia care program. We are available 24/7 and can do live-ins. Service Hampden, Hampshire and Franklin counties. We have the honor to care for people of all income levels, with our contract with GSSSI, CCA and Summit/Fallon and the Veteran's Administration.

HOSPICE OF WESTERN & CENTRAL MASSACHUSETTS

1325 Springfield Street, Stuie 12 Feeding Hills, Massachusetts 01030 (413) 786-4004 • Fax (413) 786-4002

Email: mkachadoorian@hospiceofwesternma.com
Contact: Michael Kachadoorian, Executive Director

Services: Hospice Agency

JGS LIFECARE

770 Converse Street

Longmeadow, MA 01106 (413) 567-6211 • Fax (413) 567-0175 (Mary-Anne) (413) 567-6212 • Fax (413) 567-4380 (Christina)

Contact: Mary-Anne (DiBlasio) Schelb, Director of Business Development WMASS, (JGS Lifecare)

Andrea Bates, Dir. Community Relations (Ruth's House Assisted Living)

Ellen Rosemond, MSW, LCSW, Hospice Social Worker, Bereavement Coordinator, Volunteer

Coordinator, (Spectrum Home Health & Hospice)

Email: <u>mschelb@jgslifecare.org</u>

abates@jgslifecare.org erosemond@jgslifecare.org

Website: <u>www.JGSLifecare.org</u>

Services: JSG Lifecare is a leading health care system serving seniors and their families. JGS Lifecare has a 23-acre campus located in Longmeadow, MA Their family of services include nursing home care (The Leavitt Family Jewish Nursing Home), rehabilitation services (Sosin Center for Rehabilitation), orthopedic specialty rehabilitation (Northeast Rehab Associates), assisted living (Ruth's House Assisted Living Residence), adult day health care (Wernick Adult Day Health Care), home health and hospice care (Legacy Lifecare Home & Hospice), palliative care (Francis B Cohen Palliative Care Program), and independent living Genesis Lifecare). For more information call JGS Lifecare at (413) 935-1791 or visit www.jgs.lifecare.org. With all the options we have right on our own campus, we are here to be the solution to all your eldercare needs.

KIND HANDS ADULT SOCIAL DAY PROGRAM

632 Pinewood Drive Longmeadow, MA 01106 (413) 525-3800 • Fax (413) 525-3802

Email: ldavila@kindhandsdayprogram.org
Website: www.kindhandscare.com
Contact: Liz Davila, Executive Director

Services: Kind Hands Adult Social Day Program is a non-profit organization located in a quiet residential neighborhood in Longmeadow, MA. It is designed to provide a comfortable, home-like setting for its guests. Our non-clinical social program offers a warm, safe and secure environment in a private home, for individuals suffering from Alzheimer's, dementia and other related cognitive impartments. Kind Hand Adult Social Day Program offers a range of services and programs such as exercise & gardening, music & art, cognitive & interactive therapies and recreational activities. We also want to provide much-needed respite support for the primary caregivers of our participants, so that they can do the things they need to do without worrying about their loved one's safety.

KIND HANDS CARE AT HOME

296 N. Main Street, Suite 20 East Longmeadow, MA 01028 (413) 525-3800 • Fax (413) 525-3802

 Email:
 Idavila@kindhandscare.com

 Website:
 www.kindhandscare.com

 Contact:
 Liz Davila, Managing Partner

Services: Kind Hands Care at Home is locally owned and operated home care agency. We recognize the desire of people to remain in their homes as they age, but this is not always possible without a little assistance. Often, family members want to provide that special care but with life, work and busy schedules this is not always possible. Kind Hands is happy to assist with a range of services; Dementia/Alzheimer's care, companionship, personal care, housekeeping, shopping, meal preparation, laundry, medication reminders and escorts to appointments or events, pet care/visit program. Our care plans are carefully designed to meet each individual's needs; whether help is required once a week, several times a day or even around the clock, we are here for you. Our caregivers are qualified, carefully screened, bonded and fully insured

LATHROP HOME

215 South Street (413) 584-2865 • Fax (413) 584-8384

Email: <u>tracy@lathrophome.org</u>
Website: <u>www.lathrophome.ogr</u>

Contact: Tracy Carroll, Executive Director

Services: Lathrop Home is a 39 Bed Rest home, The Lathrop Home difference is that we are able to administer medications have 24 hour nursing and do not charge an entrance fee. This is in addition to providing a wonderful home with activities and scratch made meals.

LAW OFFICES OF KIMBERLY PISINSKI

191 Northampton Street, #1414 Easthampton, MA 01027 (860) 324-7985

Email: kimpisinski@gmail.com

Contact: Kim Pisinski, Attorney/Mediator

Services: I have been serving families for over 25 years by helping them protect each other through estate planning and through mediation where I assist families to resolve conflicts and make decisions around care for their aging loved one.

LOOMIS COMMUNTIES

807 Wilbraham Road Springfield, MA 01109 (413) 355-5849 • Fax (413) 782-6529

Email: jboileau@loomiscommunities.org

Contact: Jackie Boileau

Services:

LOUIS & CLARK PHARMACY

155 Brookdale Dale Springfield, MA 01104 (413) 781-2996 • Fax (413) 737-0693

Email: kjames@medibubble.com

sstevens@medibubble.com spanarese@medibubble.com

Website: www.medibubble.com

Contact: Kara James, Pharmacy Manager

Sarah Stevens, Pharmacist

Samantha Panarese, CPHT, Community Liaison

Services: Independently owned and operated since 1965, Louis and Clark Pharmacy is an LTC Pharmacy servicing MAP Group Homes and long-term care communities, specializing in providing tailored pharmaceutical care to residents.

Louis and Clark Pharmacy provides a range of services, including customized medication delivery, mediation adherence packing, consultation on drug therapy management, and staff training to handle complex medication regimens. Our staff plays a crucial role in ensuring that residents receive the right medications at the right time, improving health outcomes and enhancing their quality of life.

With several pharmacists on staff with NCCDP Certification, we are committed to providing exceptional care for patients, particularly those with dementia or other cognitive impairments, in long-term care settings such as independent living, assisted living, memory and hospice care.

By working closely with healthcare providers and community staff, we ensure that the unique needs of each resident are met, with a focus on safety, efficiency, and individualized care. Our commitment to quality services supports both the physical and emotional well-0being of individuals in these care settings.

MASON WRIGHT SENIOR LIVING

74 Walnut St. Springfield, MA 01105 (413) 733-1517 • Fax (413) 747-8357

Email: cballini@masonwright.org

loren@masonwright.org

Website: <u>www.masonwright.org</u>

Contact: Cathy Ballini, Executive Director

Loren Bermudez, Business Office Manager

Services: Mason Wright is proud to be providing affordable housing and services to seniors and has done so for more than 100 years! Mason Wright combines the comfort and security of a small-town neighborhood with the conveniences and attractions of the Springfield area. We offer Assisted Living with spacious studio and one-bedroom apartments, all with private baths. Our specialized Memory Care neighborhood is unique, with private studio and one-bedroom apartments, available, along with companion suites.

Services in Assisted Living and Memory Care include, but are not limited to: weekly housekeeping, linen and laundry services, Life enrichment programs, three delicious meals a day and specially trained staff. Our 28 one-bedroom Independent Living apartments are over 1100 square feet and include a full kitchen, dishwasher, washer and dryer.

Our Mission at Mason Wright is to provide quality housing and daily living services to support the dignity and independence of seniors without regard for their ability to pay.

MEDICARE COUNSELORS

4 Bay Road

West Springfield, MA 01089Hadley, MA 01035) 748-7223 • Fax (413) 493-2024 (413) 835-1738

Email: grgk45@gmail.com

Website: www.medicarecounselors.org

Contact: Gregory Keochakian, Executive Director

Services: Medicare Counselors provides personalized guidance to help seniors navigate Medicare and find appropriate coverage for their needs Our counseling services come at no cost, ensuring individuals receive unbiased information about Medicare Part D, Advantage, and Supplement plans without pressure or obligation. Based in Western Massachusetts, we are committed to simplifying Medicare decisions and make it more accessible for out community members.

MONT MARIE REHABILITATION & HEALTHCARE CENTER

36 Lower Westfield Road Holyoke, MA 01040 (413) 538-6050 • Fax (413) 533-4505

Email: jpayette@monasteryheights.com

dquinones@monasteryheights.com

Website: www.montmarierehab.com

Contact: Jennifer Payette, Director of Marketing

Dayna Quinones, Executive Director

Services: Nestled in the heart of the Pioneer Valley and under dynamic new ownership since 2014, we are intent on upholding the unsurpassed legacy of the Sisters of St. Joseph. We are an 84-bed rehabilitation and skilled nursing center. Our 26-bedded newly renovated rehab unit offers 20 private rooms. We provide skilled nursing, physical and occupational therapies, post-acute and pulmonary rehab. We offer respiratory services as well as pastoral care. Daily mass, hairdressing, free cable, wifi and laundry services are also available.

MONT MARIE REHABILITATION & NURSING

36 Lower Westfield Road Holyoke, MA 01040 (413) 538-6050 • Fax (413) 895-5546

Email: rcotton@montmarierehab.com
Website: www.montmarierehab.com

Contact: Roxanne Cotton, Director of Marketing

Services: Nestled in the heart of the Pioneer Valley and under dynamic new ownership since 2014, we are intent on upholding the unsurpassed legacy of the Sisters of St. Joseph. We are an 84 bed rehabilitation and skilled nursing center. Our 26 bed newly renovated rehab unit offers 20 private rooms. We provide skilled nursing, physical and occupational therapies, post acute and pulmonary rehab. We offer respiratory services as well as pastoral care. Daily mass, hairdressing, free cable, Wi-Fi and laundry services are also available.

NATIONAL COUNCIL OF CERTIFIED DEMENTIA PRACTITIONERS

140 Stafford Road Holland, MA 01521 (862) 391-8191 • Fax (973) 860-2244

Email: rebecca@nccdp.org

Website nccdp.org

Contact: Rebecca Barker, Community Relations Manager

Services: We are a national training and certification company specifically for dementia training and certification. We are committed to changing the way care is provided.

NURSE ADVOCATE ENTREPRENEUR LLC

20 Paradise Lake Road Monson, MA 01057 (413) 381-7950 • Fax (847) 680-0934

Email: teri@nurseadvocateentrepremeur.com
Website: www.nurseadvocateentrepreneur.com

Contact: Teri Frykenberg, RM CCM BCPA, owner, Co

Services: Professional RN Patient Advocacy firm, helping individuals and families navigate complex health challenges, protection of right and safety. May serve as HCPOA or health proxy for seniors aging along.

NURSE ADVOCATES LLC

14 Porter lake Drive, Unit #115 Longmeadow, MA 01106 (413) 237-5724 • Fax (413) 691-8200

Email: <u>maura@nurseadvocatesllc.com</u>
Website: <u>www.nurseadvocatesllc.com</u>

Contact: Maura Lessard, RN, BSN, CCM, CDP, Managing Director

Services: Nurse Advocates LLC provides services to support families who are facing challenges; by coordinating care for their loved ones. Maura Lessard, Managing Director, is a Board Certified Case Manager and Advanced Aging Lifecare Professional; who is also a Certified Dementia Practitioner. Nurse Advocates provide guidance, advocacy and case management services to transform our client's healthcare experience. We provide significant education so that our clients best understand how the healthcare system functions in relationship to their individual needs. Our services are necessary for well-informed decision making, and choices regarding care. Through communication and collaboration with providers, we help families navigate care, solve problems and create solutions.

OASIS SENIOR ADVISORS OF WESTERN MASSACHUSETTS

121 Barton Avenue Belchertown, MA 01007 (413) 351-6577 • Fax (413) 460-1458

Email: eaasheim@youroasisadvisor.com

Website: www.oasissenioradvisors.com/westernmass
Contact: Eric Aasheim, Certified Senior Advisor/Owner

Services: Oasis Senior Advisor provides a free service to seniors and family members to help research, tour and select the perfect-fit senior living community for their needs. We are locally owned and operated and guide clients through the entire process in a personalized and compassionate manner that is tailored to each client's unique needs.

O'DONALD LAW OFFICES

1859 Northampton St. Holyoke, MA 01040 (413) 533-7400 • Fax (413) 533-7577

Email: <u>alison@odonaldlaw.com</u>

Website: <u>odonaldlaw.com</u>

Contact: Alison Bartlett-O'Donald, Attorney

Services: Legal Services specializing in Estate planning, Guardianship and conservatorships, and Elder Law.

OSAIC INSTITUTIONS INC.

94 North Elm Street, Suite 301D Post Office Box 622 Westfield, MA 01086 (413) 562-6228 • Fax (413) 562-3108

Email: janet.porter@osaicinstitutions.com

Website: <u>www.osaicinstitutions.com</u>

Contact: Janet Lee Porter, FSS, Registered Representative

Services: Infinex Investments, Inc., is a full-service brokerage firm, in business since 1991. We specialize in fixed and variable annuities, mutual funds, long term care and life insurance. As investment representative, we can help you put together a financial plan to best suit your needs. Please call for a free consultation.

PROVIDENCE PLACE

5 Gamelin Street Holyoke, MA 01040

(413) 534-9700 • Fax: (413) 534-9782

Email: <u>lhoey@providenceplace.org</u>

 kbacon@providenceplace.org

 Website:
 www.providenceplace.org

 Contact:
 Laurie Hoey, Executive Director

Katelyn Bacon, Director of Marketing

Services: Providence Place at Ingleside is an independent living retirement community located on twenty acres of a park like setting. In this renovated Mother House of the Sisters of Providence, we house a majestic chapel with daily Mass. We offer large one or two-bedroom rental apartments with no entrance fees or buy ins. Restaurant style meals, transportation, 24 hr. staffing, wellness programs and much more in this non-profit community.

ERENITY HOME ORGANIZING

P.O. Box 352 Montague, MA 01351 (413) 336-0692

Email: jill@serenityhomeorganizing.com
Website: serenityhomeorganizing.com
Contact: Jill Bromberg, Owner

Services: Serenity Home Organizing provides professional organizing and move management services to minimize the stress associated with downsizing and/or moving. As proud members of NASMM (the National Association of Senior Move Managers) we offer expert compassionate assistance in all aspects of the physical and emotional process. Services include preparing a home to sell, creating customized floor plans, helping with decisions on what to keep, sell or donate, packing and unpacking and more

THE AGING PARENT SOLUTION

200 North Main Street, Suite 204 East Longmeadow, MA 01028 (413) 237-7440

Email: sara@theagingparentsolution.com
Website: www.theagingparentsolution.com

Contact: Sara Robertson, Owner

Services: Senior master class - Community Resources - Support Groups - Community Support Care Coordination services.

VALLEY HEALING

PO Box 41 Northampton, MA 01061 (413) 454-4440

Email:tracy@valleyhealing.comWebsite:www.valleyhealing.com

Contact: Tracy Carroll

Services: Reiki Master Teacher, End of Life Doula, EFT Practitioner, Massage Therapist.

VICTORY HUMAN SERVICES

20 Maple Street, Ste 4 Springfield, MA 01104 (413) 302-7430 • Fax (413) 209-8213

Email: <u>laurie.mellor@victoryhs.com</u>

Website: www.victoryhs.com

Contact: Laurie Mellor, Case Manager – Outreach Coordinator

Services: Victory Human Services is a private not-profit agency providing adult foster care services, Adult foster care (AFC), is a Mass Health funded program for elders or individuals with disabilities over the age of 16 who cannot safely live alone but want to live in a home setting rather than a nursing home or unfamiliar places. The organization's primary goal is to ensure the health and safety of clients, while maximizing their potential for self-determination, personal fulfillment and community participation. Victory Human Services, (VHS) was founded in 2000 in an effort to increase culturally competent care in the human service system in Massachusetts. VHS planning and delivery of services incorporates and enhances education and understanding of cultural beliefs about what it means to be disabled; unique communications styles; language differences; family participation.

WESTMASS ELDER CARE

4 Valley Mill Road Holyoke, Massachusetts 01040 (413) 538-9020 • Fax (413) 538-6258

Email: <u>saasheim@wmeldercare.org</u>

mlinnehan@wmeldercare.org

Website: <u>www.wmeldercare.org</u>

Contact: Sarah Aasheim, Director of Community Programs

Maryann Linnehan, Community Options Supervisor

Services: WestMass ElderCare (WMEC) is a private, non-profit agency located in Holyoke that was founded in 1974 and is designated as both an Area Agency on Aging (AAA) and an Aging Services Access Point (ASAP). Our mission is to preserve the dignity, independence, and quality of life of elders and person with disabilities desiring to remain within their own homes and communities. The agency offers a full range of information and home-based services for elders and persons with disabilities, as well as support for their families and caregivers. WMEC services include Home Care, Home-Delivered Meals, Personal Care Management, Adult Foster Care and Money Management, and are offered in the communities of Holyoke, Chicopee, Granby, South Hadley, Ludlow, Belchertown and Ware.

2025 - Member Companies & Organizations

ALZHEIMER'S ASSOCIATION

ARBORS AT CHICOPEE (THE)

ARMBROOK VILLAGE

ASSISTED LIVING LOCATORS - WESTERN, MA - A BEST OF CARE COMPANY

ATRIUM AT CARDINAL DRIVE (THE)

BACON WILSON, P.C.

BAYSTATE ACCESSIBILITY REMODELERS

BAYSTATE HEALTH

BEST OF CARE, INC.

CHANDA CARE, INC

CHRISTOPHER HEIGHTS OF BELCHERTOWN

CHRISTOPHER HEIGHTS OF NORTHAMPTON

CLUTTER DOCTOR, INC. (THE)

COMFORT KEEPERS

EAST LONGMEADOW COUNCIL ON AGING

EAST VILLAGE PLACE

EXCEL HOME CARE AND NURSING SERVICES

GREATER SPRINGFIELD SENIOR SERVICES, INC. (GSSSI)

GRISWOLD HOMECARE FOR WESTERN MASSACHUSETTS

HERITAGE WOODS SENIOR LIVING

HIGHLAND VALLEY ELDER SERVICES, INC.

HOME HEALTH SOLUTIONS

HOMECARE HANDS

HOMEWATCH CAREGIVERS

HOSPICE OF WESTERN & CENTRAL MASSACUSETTS

JSG LIFECARE/LEGACY LIFECARE

KIND HANDS CARE AT HOME

KIND HANDS ADULT SOCIAL DAY PROGRAM

LATHROP HOMES

LAW OFFICES OF KIMBERLY PISINSKI

LONGMEADOW COUNCIL ON AGING

LOOMIS COMMUNITIES

LOUIS & CLARK PHARMACY

MEDICARE COUNSELORS

MASON WRIGHT SENIOR LIVING

MONASTERY HEIGHTS SENIOR LIVING & MEMORY CARE

MONT MARIE

MOVING MENTOR, INC., A BET OF CARE COMPANY

NATIONAL COUNCIL OF CERTIFIED DEMENTIA PRATITIONERS

NURSE ADVOCATES LLC

NURSE ADVOCATE ENTREPRENEUR LLC

OSAIC INSTITUTIONS INC.
OASIS SENIOR ADVISORS OF WESTERN MA
PROVIDENCE PLACE
SERENITY HOME ORGANIZING
THE AGING PARENT SOLUTION
TUCKED IN ELDERCARE – A BEST OF CARE COMPANY
VALLEY HEALING
VICTORY HUMAN SERVICES
WESTMASS ELDERCARE

2025 – Member Names & Companies

Aasheim, Eric Oasis Senior Advisors of Western MA

Aasheim, Sarah WestMass Elder Care Ashton, Sharon Home Health Solutions

Baker, Allison The Atrium at Cardinal Drive Ballini, Cathy Mason Wright Senior Living

Barker, Rebecca National Council of Certified Dementia

Practitioners

Barry, Gina Bacon Wilson, P.C.
Bartlett-O'Donald, Alison O'Donald Law Offices

Batchelor, April Greater Springfield Services, Inc. Bates, Andrea Ruth's House Assisted Living

Bates, Tara Baystate Health

Bermudez, Loren Mason Wright Senior Living

Bernard, Chantal

Boileau, Jackie

Bromberg, Jill

Carbonell, Lisa

Chanda Care, Inc

Loomis Communities

Serenity Home Organizing

Alzheimer's Association

Carroll, Tracy
Carroll, Tracy
Cotton, Roxane

Lathrop Homes
Valley Healing
Mont Marie

D'Aguisto, Valerie Highland Valley Elder Services, Inc.

Dandy, Shauna Alzheimer's Association

Davila, Liz Kind Hands Care at Home & Kind Hands Adult

Social Day Program

Detmers, Kirby Griswold Homecare for Western Massachusetts

Fischer Hoffman, Carleen Eve Clutter Doctor (The)

Frykenberg, Teri Nurse Advocate Entrepreneur LLC

Grammo, Allyson Arbors at Chicopee (The)

Handzel, Jayda Armbrook Village

Harris, Cynthia Baystate Accessibility Remodelers

Hoey, Laurie Providence Place Hollman, Sina HomeCare Hands

James, Kara Louis & Clark Pharmacy

Kachadoorian, Michael Hospice of Western & Central Massachusetts

Keochakian, Gregory Medicare Counselors

Koebler, Erin East Longmeadow Council on Aging

Krupka, Katie Assisted Living Locators

Labbe, Brenda Greater Springfield Senior Services, Inc.

Lemay, Meghan Alzheimer's Association

Lessard, Maura
Linnehan, Maryann

Nurse Advocates
WestMass ElderCare

Lynch, Erin Tucked In Eldercare

Maldonado, Lori Christopher Heights of Northampton

Maxton, DebbieComfort KeepersMayer, SherryEast Village PlaceMcIntire, CarolBest of Care, Inc.

Mellor, Laurie Victory Human Services

Miller, Nicholas Comfort Keepers

Panarese, Samantha Louis & Clark Pharmacy

Paquette, Rebecca Excel Home Care and Nursing Services

Payette, Jennifer Monastery Height Senior Living & Memory Care

Pernice Gomes, Lisa Homewatch Caregivers

Pisinski, Kim Law Offices of Kimberly Pisinski

Porter, Jan Osaic Institutions Inc.

Quinones, Dayna Monastery Heights Senior Living & Memory Care

Robertson, Sara The Aging Parent Solution

Rosemond, Ellen Legacy Lifecare VNA & Hospics

Schelb, Mary-Anne JGS Lifecare

Sitze, Mary Moving Mentor, Inc. Stevens, Sarah Louis & Clark Pharmacy

Thornton, Angie HomeCare Hands

Stone, Lorna Christopher Heights of Belchertown

Wasniewski, Julie Armbrook Village

Wallace, Nicole Heritage Woods Senior Living