Western Mass Eldercare Professionals Association

www.wmepa.com

www.facebook.com/westernmasseldercareprofessionalsassociation

Membership Directory

2026

Western Mass Eldercare Professionals Association

STEERING COMMITTEE

Jan Porter, Membership & Planning
(413) 562-6228
Osaic Institutions, Inc.

Gina Barry, Legal & Planning
(413) 781-0560
Bacon Wilson, P.C.

Please feel free to contact any Steering Committee member with your questions, suggestions or concerns.

Western Mass Eldercare Professionals Association

ACCESS CARE PARTNERS

4 Valley Mill Road
Holyoke, MA 01040
(413) 538-9020 9861 • Fax (413) 538-6258

Email : mlinnehan@accesscarepartners.org
Website : www.accesscarepartners.org
Contact : Maryann Linnehan, Community Options Information Director

Services:

ALZHEIMER'S ASSOCIATION

Springfield, MA
(617) 393-2156
(800) 272-3900 (24/7 helpline)

Email: mlemay@alz.org
jariveradiaz@alz.org
lccorrea@alz.org
Website: www.alz.org
Contact: Meghan Lemay, Regional Manager
Jami Rivera-Diaz, Walk Manager
Lisa Carbonell-Correa, MA CCHW CDP, CMDCP, Care Consultant

Services: The Alzheimer's Association provides programs and services for those living with all form of dementia and caregivers including a 24/7 helpline at (800) 272-3900, education programs and support groups.

ARMBROOK VILLAGE

551 North Road
Westfield, MA 01085
(413) 568-0000 • Fax (413) 568-0006

Email: Jwaniewski@armbrookvillage.com
jhandzel@armbrookvillage.com
Website: www.armbrookvillage.com
Contact: Julie Waniewski, Executive Director
Jayda Handzel, Director of Community Relations

Services: Armbrook Village located on the outskirts of the City of Westfield offers a total of one hundred twenty-two apartments of premier studio, one and two-bedroom independent living apartments, service enriched assisted living and state-of-the-art Compass Memory Care Support Neighborhood featuring innovative research-based programming for those with memory loss. Amenities include: health club, pub, movie theater, piano lounge, Wi-Fi internet café, grille room restaurant, library and a creative arts center. Armbrook Village is a rental community managed by Senior Living Residences.

Western Mass Eldercare Professionals Association

ASSISTED LIVING LOCATORS – WESTERN MA & NORTHERN CT

167 Highland Street
Milton, MA 02185
(413) 329-6730

Email: katieK@assistedlivinglocators.com
Website: www.western-massachusetts.asistedlivinglocators.com
Contact: Katie Krupka, Director of Placement and Aging Services

Services:

BACON WILSON, P.C.

33 State Street
Springfield, MA 01103
(413) 781-0560 • Fax (413) 739-7740

Email: gbarry@baconwilson.com
Website: www.baconwilson.com
Contact: Gina M. Barry, Esq.

Services: Full service regional law firm with fully staffed offices in Springfield, Westfield, Northampton and Amherst; ability and willingness to handle all legal needs from simple to complex; specialists available in nearly all areas of law.

BAYSTATE ACCESSIBILITY REMODELERS

120 New State Road
Montgomery, MA 01085
(413) 862-4718

Email: Cindy@BaystateRemodelers.com
Contact: Cynthia Harris, President
Website: www.BaystateRemodelers.com

Services: Baystate Remodelers is a full-service carpentry company. We specialize in creating safe and accessible homes for people who wish to age in place and people of all ages with disabilities or injuries. We offer a wide range of services including: kitchen modifications, full bathroom remodels and additions including walk in/roll in showers, tub cut outs and grab bar and railing installations. We also offer modified or customized stair systems, stair lifts, vertical wheelchair lifts, and ADA compliant aluminum ramps – for rental or purchase. We offer a free home assessment to evaluate the specific needs and wants of our customers. State funding program available through the HMLP (Home Modification Loan Program). Fully licensed and insured. Certified Aging In Place Specialist.

Western Mass Eldercare Professionals Association

BENCHMARK AT ORCHARD VALLEY

2387 Boston Road
Wilbraham, MA 01095
(413) 596-0006 • Fax (413) 596-4181

Email: sbryant2@benchmarkquality.com
Website: www.benchmarkatorchardvalley.com
Contact: Season Bryant, Executive Director
Nicole Carkey, Director of Community Relations

Services: At Benchmark Senior Living Communities, individuals come through the front doors, settle in and discover a welcoming place to call home. Residents gain a sense of belonging and security – part of an extended family where community pride flourishes.

BEST OF CARE – HOMECARE, CARE MANAGEMENT, PRIVATE NURSING, MOVE MANAGEMENT AND ESTATE SUPPORT

166 Highland Street
Milton, MA 02186
(800) 310-5800

Email: msitze@movingmentor.com
mwuerth@bestofcare.com
Website: www.bestofcareinc.com
Contace: Mary Strunk Sitze, VP of Moving Mentor Western MA
Melissa Wuerth, Director of Operations for Western MA and CT

Services: Best of Care offers an integrated menu of services. Private pay non-medical homemaker-companion and home health aide services, life care planning and management, move management, support in finding the right senior living community, and transition support. These services may be provided separately and in combination, adapting to your needs a

CHANDA CARE, INC.

723 Main Street
Agawam, MA 01001
(413) 217-9861 • Fax (413) 779-3313

Email : admin@chandacare.og
Website : www.chandacare.org
Contact : Chantal Bernard, Owner, RN, CCM

Services : Chanda Care, Inc. is a home care agency that takes a holistic and innovative approach to caring for individuals. We prioritize the whole person, recognizing that their physical, emotional and spiritual needs are interconnected. Our team of compassionate professionals provides a comprehensive range of home care services including private duty nursing, and case management services.

CHRISTOPHER HEIGHTS OF BELCHERTOWN

99 Front St.
Belchertown, MA 01007
(413) 323-5500 • Fax (413) 370-9189

Email: lstone@christophernheights.com
Website: www.christopherheights.com
Contact: Lorna Stone, Director of Marketing and Admissions

Services: Opened in 2018, Christopher Heights of Belchertown assisted living community is in the beautiful Carriage Grove neighborhood, a mixed-use community that features walking paths, a common green, and is adjacent to the senior center. Residents enjoy a nearby downtown with a town common to explore along with many parks and scenic venues. Residents enjoy private apartments with a kitchenettes and full baths. Christopher Heights offers three chef-prepared meals da8ily, full social and activities programs, personal care assistance, medication reminders, dedicated staff available 24 hours a day, safety checks, housekeeping and laundry services. Our mission is to help our residents maintain their independence by providing quality assisted living services in a dignified living environment.

CHRISTOPHER HEIGHTS OF NORTHAMPTON

50 Village Hill Road
Northampton, MA 01060
(413) 570-4201 • Fax (413) 586-0431

Email: lfaria@christopherheights.com
Website: www.christopherheights.com
Contact: Laura Faria, Director of Marketing & Admissions

Services: Christopher Heights of Northampton, is an Assisted Living Community nestled in the beautiful Village Hill neighborhood of Northampton. Residents enjoy private apartments with kitchenettes and full baths. Christopher Heights offers three chef-prepared meals daily, full social and activities programs, personal care assistance, medication reminders, dedicated staff available 24 hours a day, safety checks, housekeeping, and laundry services. Our Mission is to our help residents maintain their independence by providing quality assisted living services in a dignified living environment.

CLUTTER DOCTOR, INC. (THE)

50 Devonshire Terrace
East Longmeadow, MA 01028
(413) 525-7345

Email: carleen@clutterdoctor.com
Website: www.clutterdoctor.com
Contact: Carleen Eve Fischer Hoffman, President/Owner/Founder

Services: Helping individuals in Western Massachusetts and Northern Connecticut to downsize and organize.

COMFORT KEEPERS

276 Hazard Ave, Suite #3
Enfield, CT 06082

734 Longmeadow Street, 3rd floor
Longmeadow, MA 01106

(413) 244-1908 • Fax (860) 265-3293

Email: nickmiller@comfortkeepers.com
debramaxton@comfortkeepers.com
Website: www.comfortkeepersofenfield.com
Contact: Nicholas Miller, Owner
Debbie Maxton, Care Manager

Services: Quality non-medical home care for older adults. Specializing in person care, homemaking, respite care, and companionship. We also provide transportation. We have caregivers experience with Alzheimer/Dementia care, Hoyer lifts, as well as colostomy care. Live-in-care is also available.

EAST LONGMEADOW COUNCIL ON AGING

328 North Main Street
East Longmeadow, MA 01028
(413) 525-5436 • Fax (413) 526-9746

Email: erin.koebler@eastlongmeadowma.gov
Website: www.eastlongmeadowma.gov/223/councilonaging
Contact: Erin Koebler, Director

Services: Council on Aging

EAST VILLAGE PLACE

50 Benton Drive
East Longmeadow, MA 01028
(413) 525-8150 • Fax (413) 525-8153

Email: samayer@watermarkcommunities.com
Website: www.eastvillageplace.com
Contact: Sherry Mayer, Sales Director

Services: East Village Place Assisted Living and 2 Levels of Memory Care Community in East Longmeadow provides individualized care plans for assistance with daily living tasks specifically catered to resident's unique needs, 3 meals per day, housekeeping, transportation and more. Made available daily is a full calendar of events including regular classes offered through Watermark University, stimulating body, mind and spirit. Specializing in all stages of Alzheimer's and Dementia, offering Two Levels of Memory Care. Respite available.

Western Mass Eldercare Professionals Association

EXCEL HOMECARE AND NURSING SERVICES

4 Stony Hill Rd.
Wilbraham, MA 01095
(413) 583-8900 • Fax (413) 583-8891

Email: rpaquette@excelnursingervices.com
Website: wwwexcelnursingservices.com
Contact: Rebecca Paquette, RN BS

Services: Excel Home Care Services/Excel Nursing Services deliver quality services to all of Western Massachusetts providing Home Health Care and Health Care Staffing for all your needs. Excel is a full-service Home Health Care provider, our services include: Home Health Aides, RN's, LPN's OT, PT, Companions, Homemakers, Personal Care Attendants, 24 live-ins, and transportation. Excel provides services including disease management, Cardiac, Wound care, Diabetes, IV therapy, Medication Management, Fall Risk Programs and assistance with person care and homemaking. Excel accepts referrals 7 days a week and accepts more insurances including: Medicare, Medicaid Certified, VA, Commercial insurance, Long-term care insurance and private pay.

In addition, Excel provides staffing services to all types of healthcare facilities including RN's LPN's CNA's and more. Nurse Aide (CAN training) and Home Health Training are officed monthly..

FERRI SENIOR CARE CONSULTING

(413) 330-4900

Email : tferri@ferriseniorcareconsulting.com
Website : www.ferriseniorcareconsulting.com
Contact : Tina Ferri, Founder/Senior Care Navigator

Services: Ferri Senior Care Consulting offers trusted guidance for seniors and families navigate aging and care decisions – from staying safely at home to exploring next steps. Our work supports seniors living independently today and the families who love them as they navigate aging and care decisions with clarity, before or during a crisis. I also provide free educational talks for those who serve seniors. My goal is to help seniors, caregivers and families better understand their options and plan with confidence.

GREATER SPRINGFIELD SENIOR SERVICES, INC.

66 Industry Avenue, Suite 9
Springfield, MA 01104
(413) 781-8800 • Fax (413) 781-0632

Email: anna.randall@gsssi.org
April.batchelor@gsssi.org
Website: www.gsssi.org
Contact: Anna Randall, Community Services Director
April Batchelor, Information & Referral Supervisor

Services: Greater Springfield Senior Services, Inc. (GSSSI) is a private, non-profit agency founded in 1972 with an agency office in Springfield. GSSSI is a Commonwealth-designated Aging Services Access Point (ASAP) and an Area Agency on Aging (AAA) serving twelve cities and towns in the Greater Springfield area.

Our mission is dedicated to serving older adults, family caregivers, and persons living with disabilities to maintain a quality of life that fosters independence, dignity, safety, and peace of mind. With over 20 different programs, some services include the State Home Care program, Home Delivered Meals, Adult Foster Care, Personal Care Management, Money Management, and Adult Protective Services.

We serve those living in Agawam, Brimfield, East Longmeadow, Hampden, Holland, Longmeadow, Palmer, Monson, Springfield, Wales, West Springfield, and Wilbraham.

GRISWOLD HOMECARE FOR WESTERN MASSACHUSETTS

360 Sewall Street
Ludlow, MA 01056
(413) 385-0012 • Fax (413) 385-0014

Email: jacquelyn.bertram@griswoldcare.com
Website: www.griswoldcre.com/Hampden-berkshirecounties
Contact: Jacquelyn Bertram, Community Relations Specialist.

Services: Griswold Home Care has been servicing all four counties of Western Massachusetts for over 20 years. We are a personal care agency that provides support to a client's unique needs, whether it is live in care, overnight care, respite or hourly care. Our caregivers can provide those with Alzheimer's and dementia care support, post-surgery and rehab, plus fall prevention and recovery. We can offer electronic monitoring at extremely low cost to help gauge the right amount of care for clients and can be used ongoing or only for a short period of time. We can offer transportation to appointments, assistance with medications, simple safety supervision or full care at end of life. We also contract with the Veterans Administration so we can assist all our honored vets.

Griswold is an aware winning non-medical home care agency that has built itself on values such as integrity and compassion. Our staff is hands on with families and the client, we focus on providing support to the client and their families assurance through their time with us. Our office hours are 7:30 am – 4:30 pm, but we service clients 24/7 and have an on-call service for after hours.

Find us in Ludlow at 360 Sewall Street, (413) 385-0012 and in Northampton at 16 Center Street, #209, (413) 517-0075

Western Mass Eldercare Professionals Association

HAMPDEN POST ACUTE

9 Maple Street
Wilbraham, MA 01095
(413) 596-2411

Email: niwillis@hampdenrehab.com
Contact: Niki Willis, Director of Admissions/Marketing

Services: Hampden Post Acute is a skilled nursing and rehabilitation facility dedicated to helping individuals recover after a hospital stay, surgery, or illness, while also providing compassionate long-term care for those who need ongoing support. The center offers short-term rehabilitation with physical, occupational, and speech therapy up to seven days a week, along with 24/7 skilled nursing care. Specialized clinical services include wound care, cardiac and pulmonary care, stroke and memory support, diabetic management, IV therapy, pain management, and subacute care. Hampden Post Acute also provides respite care options, all with a focus on personalized treatment plans that promote healing, independence, and a safe transition back home.

HOMECARE HANDS

807 Worcester Street
Springfield, MA 01151
(413) 213-3130 • Fax (413) 213-3065
(413) 847-0513 – Sina Holloman
(413) 686-4857 – Angie Thornton

Email: sina@homecarehands24.com
angie@homecarehands24.com
Website: www.homecarehands24.com
Contact: Sina Holloman, CEO/Owner
Angie Thornton, CMO

Services: HomeCare Hands provides exceptional quality home healthcare to all persons in need of an additional hand with all or some activities of daily living. Our services include personal care assistance, companionship services, respite care, moving services, errands, shopping, meal prep and homemaking services. We now also provide Behavioral Health Services. Our services range from seniors, to persons with developmental disabilities to new moms and dads needing an extra hand with the new addition to the family. Our goal is to help individuals maintain independent, healthy and active in their homes as well as their communities.

HOMEWATCH CAREGIVERS

425 Union Street
West Springfield, Ma 01089
(413) 785-1111 • Fax (413) 785-1500
(413) 433-3551 (Lisa)

Email: Lpernice@homeatchcaregivers.com/western-mass
ccrawford@hwcg.com
Website: www.hwcg.com/springfield-ma
Contact: Lisa Pernice Gomes, Business Development
Crystal Crawford, Managing Director

Services: Homewatch CareGivers is a private pay home care company working to help people of all ages stay safe and independent in their homes. Our professional caregivers provide a range of services including personal care, companionship, and care management services to help and monitor complicated medical situations. We also offer Pathways to Memory™, a specialized dementia care program. We are available 24/7 and can do live-ins. Service Hampden, Hampshire and Franklin counties. We have the honor to care for people of all income levels, with our contract with GSSSI, CCA and Summit/Fallon and the Veteran's Administration.

Western Mass Eldercare Professionals Association

INTEGRA HOME HEALTH

200 North Mail Street, Ste 204
East Longmeadow, MA 01028
(413) 224-1912 • Fax (413) 525-0313

Email: ahanrahan@integrahomehealth.com
Website : www.integrahomehealth.com
Contact : Amie Hanrahan, Co-Owner

Services: Private pay, family owned and operated home care agency.

INTENTIONAL CALM HOLISTIC CONSULTING

(413) 250-0455

Email : intentionallycalm@gmail.com
Website : www.intentionalcalm.com
Contact : Mary-Anne Schelb, HHP

Services: Intentional Calm provides holistic wellness services that help clients reduce stress, calm the nervous system, and restore balance in everyday life. Support is offered through The Intentional Calm Method™ - a signature, whole-person coaching framework built on five pillars (State, Story, Strategy, Systems, and Spirit) – along with guided journaling practices and simple daily tools that create lasting change. Intentional Calm also offers Reiki classes and sessions, Craniosacral Therapy, Emotional Freedom Technique (EFT/tapping), and Chakra Balancing to support calm, clarity, resilience, and overall well-being. Services and workshops are led by founder Mary-Anne Schelb, Holistic Health Practitioner, Reiki Master/Teacher and Certified Craniosacral Therapist with over 30 years of hands-on experience. Services are available both virtually and in person with evening and weekend options.

JGS LIFECARE

770 Converse Street
Longmeadow, MA 01106
(413) 567-6211 • Fax (413) 310-4693 (Mary-Anne)
(413) 567-6212 • Fax (413) 374-1342 (Andrea)

Contact: Mary-Anne Schelb, Regional Director of Business Development, (JGS Lifecare)
Andrea Bates, Dir. Community Relations (Ruth's House Assisted Living)
Email: mschelb@jgslifecare.org
abates@jgslifecare.org
Website: www.JGSLifecare.org

Services: JSG Lifecare is a leading health care system serving seniors and their families. JGS Lifecare has a 23-acre campus located in Longmeadow, MA Their family of services include nursing home care (The Leavitt Family Jewish Nursing Home), rehabilitation services (Sosin Center for Rehabilitation), orthopedic specialty rehabilitation (Northeast Rehab Associates), assisted living (Ruth's House Assisted Living Residence), adult day health care (Wernick Adult Day Health Care), home health and hospice care (Legacy Lifecare Home & Hospice), palliative care (Francis B Cohen Palliative Care Program), and independent living Genesis Lifecare). For more information call JGS Lifecare at (413) 935-1791 or visit www.jgs.lifecare.org. With all the options we have right on our own campus, we are here to be the solution to all your eldercare needs.

Western Mass Eldercare Professionals Association

KIND HANDS ADULT SOCIAL DAY PROGRAM

632 Pinewood Drive
Longmeadow, MA 01106
(413) 525-3800 • Fax (413) 525-3802

Email: ldavila@kindhandsdayprogram.org
Website: www.kindhandscare.com
Contact: Liz Davila, Executive Director

Services: Kind Hands Adult Social Day Program is a non-profit organization located in a quiet residential neighborhood in Longmeadow, MA. It is designed to provide a comfortable, home-like setting for its guests. Our non-clinical social program offers a warm, safe and secure environment in a private home, for individuals suffering from Alzheimer's , dementia and other related cognitive impartments. Kind Hand Adult Social Day Program offers a range of services and programs such as exercise & gardening, music & art, cognitive & interactive therapies and recreational activities. We also want to provide much-needed respite support for the primary caregivers of our participants, so that they can do the things they need to do without worrying about their loved one's safety.

KIND HANDS CARE AT HOME

296 N. Main Street, Suite 20
East Longmeadow, MA 01028
(413) 525-3800 • Fax (413) 525-3802

Email: ldavila@kindhandscare.com
Website: www.kindhandscare.com
Contact: Liz Davila, Managing Partner

Services: Kind Hands Care at Home is locally owned and operated home care agency. We recognize the desire of people to remain in their homes as they age, but this is not always possible without a little assistance. Often, family members want to provide that special care but with life, work and busy schedules this is not always possible. Kind Hands is happy to assist with a range of services; Dementia/Alzheimer's care, companionship, personal care, housekeeping, shopping, meal preparation, laundry, medication reminders and escorts to appointments or events, pet care/visit program. Our care plans are carefully designed to meet each individual's needs; whether help is required once a week, several times a day or even around the clock, we are here for you. Our caregivers are qualified, carefully screened, bonded and fully insured

LOUIS & CLARK PHARMACY

155 Brookdale Dale
Springfield, MA 01104
(413) 781-2996 • Fax (413) 737-0693

Email: kjames@medibubble.com
sstevens@medibubble.com
spanarese@medibubble.com
Website: www.medibubble.com
Contact: Kara James, President
Sarah Stevens, Clinical Pharmacist Operations Manager
Samantha Panarese, Key Account Representative

Services: Independently owned and operated since 1965, Louis and Clark Pharmacy is an LTC Pharmacy servicing MAP Group Homes and long-term care communities, specializing in providing tailored pharmaceutical care to residents.

Louis and Clark Pharmacy provides a range of services, including customized medication delivery, mediation adherence packing, consultation on drug therapy management, and staff training to handle complex medication regimens. Our staff plays a crucial role in ensuring that residents receive the right medications at the right time, improving health outcomes and enhancing their quality of life.

With several pharmacists on staff with NCCDP Certification, we are committed to providing exceptional care for patients, particularly those with dementia or other cognitive impairments, in long-term care settings such as independent living, assisted living, memory and hospice care.

By working closely with healthcare providers and community staff, we ensure that the unique needs of each resident are met, with a focus on safety, efficiency, and individualized care. Our commitment to quality services supports both the physical and emotional well-0being of individuals in these care settings.

MEDICARE COUNSELORS

4 Bay Road, Ste 100
Hadley, MA 01035
(413) 835-1738

Email: grgk45@gmail.com
Website: www.medicarecounselors.org
Contact: Gregory Keochakian, Executive Director

Services: Medicare Counselors provides personalized guidance to help seniors navigate Medicare and find appropriate coverage for their needs Our counseling services come at no cost, ensuring individuals receive unbiased information about Medicare Part D, Advantage, and Supplement plans without pressure or obligation. Based in Western Massachusetts, we are committed to simplifying Medicare decisions and making it more accessible for our community members.

MONT MARIE REHABILITATION & NURSING

36 Lower Westfield Road
Holyoke, MA 01040
(413) 538-6050 • Fax (413) 895-5546

Email: rcotton@montmarierehab.com
Website: www.montmarierehab.com
Contact: Roxanne Cotton, Director of Marketing

Services: Nestled in the heart of the Pioneer Valley and under dynamic new ownership since 2014, we are intent on upholding the unsurpassed legacy of the Sisters of St. Joseph. We are an 84 bed rehabilitation and skilled nursing center. Our 26 bed newly renovated rehab unit offers 20 private rooms. We provide skilled nursing, physical and occupational therapies, post acute and pulmonary rehab. We offer respiratory services as well as pastoral care. Daily mass, hairdressing, free cable, Wi-Fi and laundry services are also available.

Western Mass Eldercare Professionals Association

NURSE ADVOCATES LLC

14 Porter lake Drive, Unit #115
Longmeadow, MA 01106
(413) 237-5724 • Fax (413) 691-8200

Second location:

Tammy Sears-Langevin
21 Brook Street
East Longmeadow, MA 01028

(413) 313-3383

Email: maura@nurseadvocatesllc.com
Website: www.nurseadvocatesllc.com
Contact: Maura Lessard, RN, BSN, CCM, CDP, Managing Director

Services: Nurse Advocates LLC provides services to support families who are facing challenges; by coordinating care for their loved ones. Maura Lessard, Managing Director, is a Board Certified Case Manager and Advanced Aging Lifecare Professional; who is also a Certified Dementia Practitioner. Nurse Advocates provide guidance, advocacy and case management services to transform our client's healthcare experience. We provide significant education so that our clients best understand how the healthcare system functions in relationship to their individual needs. Our services are necessary for well-informed decision making, and choices regarding care. Through communication and collaboration with providers, we help families navigate care, solve problems and create solutions.

O'DONALD LAW OFFICES

1859 Northampton St.
Holyoke, MA 01040
(413) 533-7400 • Fax (413) 533-7577

Email: alison@odonaldlaw.com
Website: odonaldlaw.com
Contact: Alison Bartlett-O'Donald, Attorney

Services: Legal Services specializing in Estate planning, Guardianship and conservatorships, and Elder Law.

OSAIC INSTITUTIONS INC.

94 North Elm Street, Suite 301D
Post Office Box 622
Westfield, MA 01086
(413) 562-6228 • Fax (413) 562-3108

Email: janet.porter@osaicinstitutions.com
Website: www.osaicinstitutions.com
Contact: Janet Lee Porter, FSS, Registered Representative

Services: Osaic Institutions is a full-service brokerage firm, in business since 1991. We specialize in fixed and variable annuities, mutual funds, long term care and life insurance. As investment representative, we can help you put together a financial plan to best suit your needs. Please call for a free consultation.

PRECISION CARE NURSE ADVOCATES

122 Overlook Drive
Ludlow, MA 01056
(413) 374-0989 • Fax (413) 515-9653

Email: pcnurseadvocates@gmail.com
Website: www.pcnallc.com
Contact: Noel Harrington, MSN, RN, Owner/Operator

Services: Precision Nurse Advocates, LLC is a private, nurse-led patient advocacy and healthcare coordination service supporting older adults, medically complex individuals and families navigating today's complex healthcare system. Founded by Noel D Harrintgon, MSN, RN, the practice bring more than 35 years of clinical experience to help clients understand their options, coordinate care, and make informed healthcare decisions.

PROVIDENCE PLACE

5 Gamelin Street
Holyoke, MA 01040
(413) 534-9700 • Fax: (413) 534-9782

Email: kbacon@providenceplace.org
Website: www.providenceplace.org
Contact: Katelyn Bacon, Director of Marketing

Services: Providence Place at Ingleside is an independent living retirement community located on twenty acres of a park like setting. In this renovated Mother House of the Sisters of Providence, we house a majestic chapel with daily Mass. We offer large one or two-bedroom rental apartments with no entrance fees or buy ins. Restaurant style meals, transportation, 24 hr. staffing, wellness programs and much more in this non-profit community.

SERENITY HOME ORGANIZING

P.O. Box 352
Montague, MA 01351
(413) 336-0692

Email: jill@serenityhomeorganizing.com
Website: serenityhomeorganizing.com
Contact: Jill Bromberg, Owner

Services: Serenity Home Organizing provides professional organizing and move management services to minimize the stress associated with downsizing and/or moving. As proud members of NASMM (the National Association of Senior Move Managers) we offer expert compassionate assistance in all aspects of the physical and emotional process. Services include preparing a home to sell, creating customized floor plans, helping with decisions on what to keep, sell or donate, packing and unpacking and more.

SHILOH ANGELS HOMECARE

264 North Main Street, Suite 7
East Longmeadow, MA 01028
(508) 313-0560

Email: janebarker1@shilohangels.com
Website: www.shiloangels.com
Contact: Jane Barker, Community Liaison

Services: Our collaborative approach to home care prioritizes the needs of your loved one, always delivered with a warm smile. You can rely on our skilled and compassionate caregivers for the health, happiness, and well-being of your loved one. We focus not only on their physical health but also on their mental well-being to ensure they receive the highest standard of care.

Western Mass Eldercare Professionals Association

THE RESERVE AT EAST LONGMEADOW

71 Parker Street
East Longmeadow, MA 01028
(413) 224-2200

Email: nwallace@rreserveateastlongmeadow.com
Website: www.reserveateastlongmeadow.com
Contact: Nicole Wallace, Sales & Marketing Director

Services: Located in beautiful East Longmeadow, The Reserve offers Independent, Assisted and Memory Care. Putting a premium on service and hospitality while providing a wealth of amenities to make life easy and enjoyable.

TRUE NORTH TRANSITIONS, LLC

PO Box 112
Ludlow, MA 01056
(413) 250-0510

Email : info@tnteldercare.com
Website : www.tnteldercare.com
Contact : John Schelb, Elder Care Coordination Consultant

Services: True North Transitions (TNR Eldercare) provides calm, step-by-step administrative support for families navigating the MassHealth Long-term care (nursing home) application proves in Massachusetts. We help simplify overwhelming paperwork by explaining requirements in plant English, creating personalized document checklists, supporting application completion/submission, and assisting with the follow-up requests from MassHealth. We also coordinate with authorized parties (family, POS, facility) with permission. We provide clear steps with calm, steady support.

We serve families, adult children, POAs, nursing home admissions/business office teams, and elder law attorneys in a support role. Our goal is to bring clarity through the paperwork during a stressful transition. We offer a free 15-minute clarity call and often can begin support right away. Service all of Massachusetts. Call/text (413) 250-0510 or email info@tnteldercare.com.

VALLEY HEALING

PO Box 41
Northampton, MA 01061
(413) 454-4440

Email: tracy@valleyhealing.com
Website: www.valleyhealing.com
Contact: Tracy Carroll

Services: Reiki Master Teacher, End of Life Doula, EFT Practitioner, Massage Therapist.

Western Mass Eldercare Professionals Association

2026 - Member Companies & Organizations

ACCESS CARE PARTNERS
ALZHEIMER'S ASSOCIATION
ARMBROOK VILLAGE
ASSISTED LIVING LOCATORS – WESTERN MA & NORTHERN CT
BACON WILSON, P.C.
BENCHMARK AT ORCHARD VALLEY
BEST OF CARE – HOME CARE, CARE MANAGEMENT, PRIVATE NURSING, MOVE MANAGEMENT AND ESTATE SUPPORT
CHANDA CARE, INC
CHRISTOPHER HEIGHTS OF BELCHERTOWN
CHRISTOPHER HEIGHTS OF NORTHAMPTON
COMFORT KEEPERS
EAST LONGMEADOW COUNCIL ON AGING
EAST VILLAGE PLACE
EXCEL HOME CARE AND NURSING SERVICES
FERRI SENIOR CARE CONSULTING
GREATER SPRINGFIELD SENIOR SERVICES INC
GRISWOLD HOMECARE FOR WESTERN MASSACHUSETTS
HAMPDEN POST ACUTE
HOMECARE HANDS
HOMEWATCH CAREGIVERS
INTEGRA HOME HEALTH
INTENTIONAL CALM HOLISTIC CONSULTING
JGS LIFECARE
KIND HANDS ADULT SOCIAL DAY PROGRAM
KIND HANDS CARE AT HOME
LOUIS & CLARK PHARMACY
MEDICARE COUNSELORS
MONT MARIE
NURSE ADVOCATES LLC
O'DONALD LAW OFFICES
OSAIC INSTITUTIONS INC.
OASIS SENIOR ADVISORS OF WESTERN MA
PLEASANT VIEW SENIOR CENTER/EAST LONGMEADOW COUNCIL ON AGING
PRECISION CARE NURSE ADVOCATES
PROVIDENCE PLACE
RUTH'S HOUSE
SERENITY HOME ORGANIZING
SHILOH ANGELS HOMECARE
THE RESERVE AT EAST LONGMEADOW
TRUE NORTH TRANSITIONS, LLC
VALLEY HEALING
VANTAGE CARE, LLC

Western Mass Eldercare Professionals Association

VICTORY HUMAN SERVICES
WESTFIELD GARDENS FOR NURSING AND REHABILITATIONS
WESTMASS ELDERCA

2026 – Member Names & Companies

Bacon, Katelyn	**Providence Place**
Barker, Jane	**Shiloh Angels Homecare**
Barry, Gina	**Bacon Wilson, P.C.**
Bartlett-O'Donald, Alison	**O'Donald Law Offices**
Bates, Andrea	**Ruth's House Assisted Living**
Bertram, Jacquelyn	**Griswold Homecare**
Bernard, Chantal	**Chanda Care, Inc**
Bromberg, Jill	**Serenity Home Organizing**
Bryant, Season	**Benchmark at Orchard Valley**
Carbonell Correa, Lisa	**Alzheimer's Association**
Carkey, Nicole	**Benchmark at Orchard Valley**
Carroll, Tracy	**Valley Healing**
Cotton, Roxane	**Mont Marie**
Crawford, Crystal	**Homewatch Caregivers**
Davila, Liz	**Kind Hands Care at Home & Kind Hands Adult Social Day Program**
Faria, Laura	**Christopher Heights of Northampton**
Ferri, Tina	**Ferri Senior Care Consulting**
Fischer Hoffman, Carleen Eve	**Clutter Doctor (The)**
Handzel, Jayda	**Armbrook Village**
Hanrahan, Amie	**Integra Home Health**
Harrington, Noel	**Precision Care Nurse Advocates**
Harris, Cynthia	**Baystate Accessibility Remodelers**
Holloman, Sina	**HomeCare Hands**
James, Kara	**Louis & Clark Pharmacy**
Keochakian, Gregory	**Medicare Counselors**
Krupka, Katie	**Assisted Living Locators – Western MA & Northern CT**
Labbe, Brenda	**Greater Springfield Senior Services Inc**
Lemay, Meghan	**Alzheimer's Association**
Lessard, Maura	**Nurse Advocates**
Linnehan, Maryann	**Access Care Partners**
Maldonado, Lori	**Christopher Heights of Northampton**
Maxton, Debbie	**Comfort Keepers**
Mayer, Sherry	**East Village Place**
Panarese, Samantha	**Louis & Clark Pharmacy**
Paquette, Rebecca	**Excel Home Care and Nursing Services**
Pernice Gomes, Lisa	**Homewatch Caregivers**
Porter, Jan	**Osaic Institutions Inc.**
Rivera-Diaz, Jami	**Alzheimer's Association**

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Schelb, John	**True North Transitions, LLC**
Schelb, Mary-Anne	**Intentional Calm Holistic Consulting & JGS Lifecare**
Sears-Langevin, Tammy	**Nurse Advocates LLC**
Stevens, Sarah	**Louis & Clark Pharmacy**
Stone, Lorna	**Christopher Heights of Belchertown**
Strunk Sitze, Mary	**Best of Care Home Care**
Thornton, Angie	**HomeCare Hands**
Wallace, Nicole	**The Reserve at East Longmeadow**
Waniewski, Julie	**Armbrook Village**
Willis, Niki	**Hampden Post Acute**
Wuerth, Melissa	**Best of Care Home Care**